

Chalkline Tech Support Bulletin - Using Masterworks Add-ins

VisiSpecs opens and closes MasterSpec DOCX files quickly and with functions such as applying headers and footers. If Masterworks Paragraph Builder is enabled at that time it tries to do something which crashes Word. Therefore, these **4 CLICKS** are recommended for VisiSpecs users wishing to use the ParBuilder when selecting Manufacturers (typically when creating masters).

Right Click in your Word Ribbon Menu and select Customize the Ribbon... Then check the Developer Ribbon Menu on the right to enable it making turning on and off the ParBuilder COM Add-ins easier.

Normal VisiSpecs Operating Situations – Masterworks Paragraph Builder is Disabled

The **Green** sustainability links do not use ParBuilder and instead use their own macros so simply turning off the VisiSpecs ribbon menu "Double Click Editor" and then double click those **Green** links. There is a known crashing issue reported by users where Deltek has written up steps to change macro settings and trust the macro publisher. Please contact Deltek for more information if running their macros causes Word to crash.

Disable Paragraph Builder COM Add-in until it is needed to process the **Orange <Double click here...>** manufacturer hyperlinks in a MasterSpec doc as follows:

1. Developer Tab > COM Add-ins > Uncheck Masterworks Paragraph Builder and click OK
 - a. Restart Word and make sure Paragraph Builder is still not enabled.

When you need to process the Orange <Double click here...> manufacturer links

Option A

Open your VisiSpecs document:

1. **CLICK1:** Turn off the VisiSpecs Ribbon Menu "Double Click Editor"
2. **CLICK2:** Turn on (Enable) Masterworks Paragraph Builder via Developer Tab > COM Add-ins > Check Masterworks Paragraph Builder and click OK.

Double click to process the **Orange <Double click here...>** manufacturer links. If you close a VisiDoc and then upon opening the next doc, ParBuilder crashes Word you should keep the initial document open while continuing to open other VisiDocs.

When done using ParBuilder for that document:

3. **CLICK3:** Disable the Paragraph Builder
4. **CLICK4:** Turn on the VisiSpecs Ribbon Menu "Double Click Editor"

Option B

The crash does not occur if you turn off the Auto Apply of H/F, and Styles, and Page Layout in Project Settings.

Therefore, you can edit many documents in your project keeping ParBuilder enabled while just turning off the Double Click Editor in the menus when processing the **Orange <Double click here...>** links. Then turn on the Auto Apply settings when you wish to publish or batch update all docs.

Finally, a few customers found that the macro add-ins of Masterworks also needed to be disabled (Developer > Word Add-ins) or that an uninstall and reinstall of Masterworks fixed the crashing issue.

Please email support@chalklineinc.com if any of these steps are incorrect or you have other results.

Thank you.